

infoplex cloud services

infoplex
flexible, secure IT platform



In business today, the combination of increased pressure on in-house resources, server proliferation, exploding storage requirements, increasing power costs and skill shortages are driving organisations to seek IT delivery models where provisioning core infrastructure can be handed to a specialist service provider.

Until now, committing to remote infrastructure delivery models has been daunting. True utility style computing has been the domain of a small number of multinational providers who are neither flexible, fast, nor affordable.

However, mature and secure provisioning technology is now available and when combined with falling network costs, remote IT delivery 'as-a-service' offers new and compelling opportunities for astute business leaders.



From
\$80*
per month

Infoplex invests in green technology

Infoplex Cloud services platform delivers enterprise class infrastructure as a service to many leading Australian companies, who benefit from:

- Enterprise reliability and security
- Shared and dedicated platforms
- Around the clock monitoring and support
- Quickly scales to business requirements
- Network provisioning and management
- Advanced storage management solutions
- Affordable disaster recovery options
- Data centres across Australia and Asia Pacific

Our ongoing investment in high performance, high availability platforms together with our 24/7 Service Desk and on-call vendor support, offers a level of service essential for business today.

Unlike other IT service organisations who attempt to be 'all things to all people', Infoplex focuses on your core server, storage, network and security requirements.

We specialise in VMware, Microsoft, Linux, Dell, Cisco and EMC technology and are a leading partner of these vendors.

Fast deployments and managed transitions

We offer the services you need to confidently transform your IT services model. Infoplex will work with you to develop a transition strategy with little or no interruption to your operations.

Once established, scaling services to meet your business requirements is fast and simple.

Partner with experience

As a member of the Leighton Telecommunications Group, our solutions are built on proven platforms with integrated enterprise class options from Metronode, Nextgen Networks, Visionstream and ThinkSecure.

With over 1000 servers and multiple petabytes of data under management, Infoplex has the experience and robust management systems essential for today's 24/7 enterprises.

Service options

Infoplex service options provide the ultimate in flexibility, enabling you to perform as much or as little IT infrastructure management as you desire.

Options include:

- Virtual and physical servers
- Storage, archive and backup solutions
- Business continuity and recovery solutions
- Server administration, monitoring and alerts
- Performance and capacity reporting
- Dedicated account management
- Security audits and management
- Network design and management
- Carriage provision and management
- Technology procurement

Highly secure

- **Defence in Depth** – no single security control can guarantee the security of a system. Multiple layers of security controls are used to mitigate organisational risk.
- **Containment** – the compromise of a system or component does not automatically expose other systems.
- **Risk Domains (Zones)** – domains with a similar risk are grouped into risk domains. Interaction between risk domains is tightly controlled through inspection and arbitration.
- **Trust** – risk domains are classed as Untrusted, Semi-Trusted or Trusted based on their risk to confidentiality, integrity and availability of information assets.
- **Information Classification** – information is classed based upon its sensitivity. Information classifications require appropriate security controls to ensure confidentiality, integrity and availability.
- **Compliance** – demonstrated through the adherence to industry best practice and due diligence governing security implementations, backed by ISO27001 certification.
- **Simplicity** – a simple architecture is easily understood, and translates to correct implementation, configuration and ongoing maintenance.
- **High Availability** – single device failure won't reduce the ability of the infrastructure or applications to service requests. Duplicate devices with meshed communications links ensure a network path is always available.

Physical Server Class	CPU	Memory (GB)	Storage (GB)
Standard Performance			
Silver	2	32	2x300 10K
Gold	2	64	2x300 10K
High Performance			
Bronze	4	32	2x146 15K
Silver	4	64	2x146 15K
Gold	4	128	2x146 15K

Virtual Server Class	vCPU	Memory (GB)	Storage (GB)
Bronze	1	1	40
Silver	2	2	40
Gold	4	4	60
Platinum	4	8	100
Diamond	8	16	150

Physical Server		Virtual Server		Standard Inclusions
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	Options
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	
X	X	X	X	

* Conditions Apply

\$80 excludes GST
Pricing for Hosted Virtual Server
Service establishment fees may apply

For more information

To speak to an Infoplex Sales Representative call 1300 729 533 or email sales@infoplex.com.au www.infoplex.com.au